

Return form

for right of withdrawal and complaints

Name		Order No	
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Item Number	Colour	Size	Quantity	Code	Please Comment On Why You Are Returning

Return and complaint codes

Complaint		Return	
Code Description		Code Description	Code Description
1 Discolouration/Colour change		8 Holes, defects	27 Not satisfied with fit
2 Problem with buttons		9 Problem with gems, pearls, details	28 Not satisfied with quality
3 Shrinkage/Shape change		10 Problem with seams, stitching	22 Size too small
4 Stains		11 Allergy	23 Size too big
5 Problem with print/embroidery			29 Order more than one size
6 Problem with the zip			25 Received the wrong item
7 Burls on garment			21 Change of mind, none of the above options

Comment:

Our return process

To return unwanted items purchased at newbie.com you need to ensure items have their original labels intact, are unused, unwashed and in their original condition. Do not remove hygiene strips on underwear and bathing suits.

Read more about our return process at newbie.com/en-us/customer-service/terms-and-conditions#return-cancellation or scan the QR-code:



Contact

Mail: customercare@newbie.com

Return address: Newbie, A part of Kappahl Group | Kappahl DC | Idrottsvägen 16B | 431 24 Mölndal | Sweden
More information on the handling of returns can be found at www.newbie.com



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